

Teller Automation



Processing Benefits

- Streamlined workflow
- Customize transaction options
- Faster end of day closing
- Worry-free enhancements
- Check image scanning capable
- PC or Thin Client installations
- Open vendor integration
- Recycler/Dispenser support

Management Benefits

- Bank policies are automatic
- Prevent error corrections
- Reduce check fraud
- Comprehensive reporting
- Identify staffing requirements
- Simplify BSA oversight

flexteller™

Remarkable Simplicity

Proven Reliability

Robust Functionality

With one product, tellers can improve customer service, minimize errors and streamline operations, while maintaining management control.

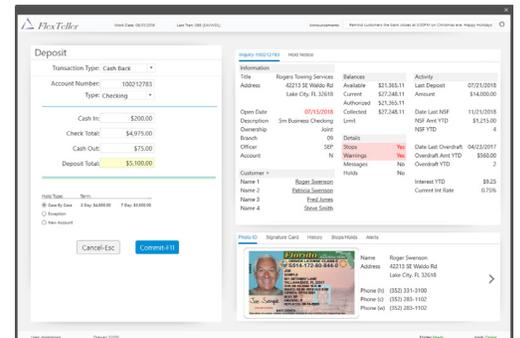
FlexTeller from Atris Technology is a proven-successful teller automation solution meeting the functionality demands of large institutions and the budgets of community banks.

Streamlined Workflow

Whether a new teller or a skilled operator, FlexTeller delivers logical transaction processing. Menus are simple to follow and keypad selections reduce mouse dependency. The result is maximum productivity without sacrificing comfort, improving customer satisfaction with more efficient service.

Expansive Productivity

FlexTeller delivers far more than just transaction processing. Complex operations such as deposit hold calculations and official check printing are standard efficiency gains. Checks cashed against accounts enrolled in Positive Pay can be instantly verified. And detailed account inquiries are integrated within transaction workflow to deliver critical information at the right time.



Focus on Compliance

Tellers are challenged with many regulatory requirements and FlexTeller is dedicated to supporting this effort. Whether real-time cash transaction monitoring to satisfy BSA filing or Reg CC disclosures during a deposit transaction, FlexTeller automates compliance demands to maintain productivity.

In addition to compliance automation for tellers, a suite of administrative tools provides valuable insight into the retail banking environment.



Rely on FlexTeller to improve customer service while reducing costs.

Integrated Policies and Procedures

In-branch transactions can involve complex rules, based on account details, cash handling limits or checks presented. FlexTeller parameters include the right policy controls to guide tellers through each transaction. Should a supervisor be required, requests can be transmitted to remote desks for review and approval.

When policy exceptions are made, administrative reporting provides a comprehensive audit of the activities performed by all parties.

Cash Drawer Management

Rely on FlexTeller to assign cash drawers to the appropriate teller, or to manage float tellers who are working away from their "home" branch. Drawer totals are strictly maintained for all tellers across all branches, providing the necessary details for branch balancing, including

individual denominations which can be monitored by teller, branch or across all locations.

Customization

FlexTeller is available with customization options to support a variety of processing needs. In addition, the open architecture is designed to seamlessly integrate third party vendors, helping tellers provide efficient customer service.

Key Features

- Real-time Posting
- Automatic Cash Drawer
- Electronic FinCEN Filing
- Photo ID Display
- Signature Verification
- On-line Account Information
- Official Check Printing
- Credit Card Payments
- Float Teller Options
- Currency Exchange
- Real-time Cash Tracking
- Split / Multiple Transactions
- Savings Bond Redemption
- Automatic Check Batching
- Reg CC Hold Processing
- Active Directory Support
- Management Reporting
- Remote Supervisor Override
- Electronic Journals
- Extensive Hardware Choices
- Speed Keys

Powerful administrative tools.

Extensive Reporting

FlexTeller provides insight into branch productivity such as transaction times and hourly completions for more accurate staffing needs. BSA officers review Currency Transaction Reports for integrated electronic filing. Monetary Instruments logs are available for audit by bookkeeping staff. Rely on detailed account and cash activity monitoring to ensure accurate reporting to relevant agencies.

